

General Terms and Conditions Camping Grassi

Booking

You can make your booking request for a stay at Camping Grassi electronically at www.camping-grassi.ch, by phone, or by email. Your request will usually be processed within 24 hours, and you will receive a reservation confirmation.

Teenagers between the ages of 16 and 18 who make a booking must present written permission from a legal guardian upon arrival at the campsite. In the absence of this permission, Camping Grassi GmbH is not bound by the contract and is entitled to rent out the reserved unit to another party without any compensation.

Conclusion of the Contract

Booking via Internet, Phone, or Email Your booking for a pitch or rental unit will only become definite once availability has been confirmed and, if a deposit is required, it has been received by Camping Grassi. If the deposit is not received within the given payment deadline, we may allocate the booked pitch or rental unit to another guest. Deposits are not confirmed separately but can be requested by email.

Deposit When booking a pitch or rental accommodation in July and August, a deposit of CHF 50.- is due. The deposit must be paid within 10 days of booking.

Booking Fee

No booking fee is charged.

Arrival / Departure - Final Settlement

Pitch (Standplatz) The reserved pitch will be held until 6:00 PM on the day of arrival. The pitch must be vacated by 11:30 AM on the day of departure. The final settlement must be made by 10:00 AM on the day of departure. Extensions of stay are only possible after consultation with the reception and must be arranged by 10:00 AM.

Rental Accommodation Check-in: 2:00 PM Check-out: 10:00 AM

Late Arrival

If there is a delay, the guest must notify us by phone until 6:00 PM. Otherwise, the booking will be considered canceled. In this case, any amounts already paid will not be refunded, and the booked unit will be made available for others.

Group Bookings

Groups of 8 or more people cannot be booked via the internet. These booking inquiries should be directed directly, preferably by email, to Camping Grassi. Special cancellation conditions may apply to groups. Groups of minors under the age of 18 must always be accompanied by adults. Camping Grassi reserves the right to reject group reservations without providing a reason.

Cancellation / Refund

Bank charges incurred are the responsibility of the customer. For pitches, the amount paid will only be refunded in case of cancellation up to 14 days before arrival. No refunds will be made for rental accommodations. Inclement weather is not a reason for refunding payments made or for a price reduction.

Pitch Allocation

Camping Grassi reserves the right to reassign pitches and, if possible, provide equivalent replacements.

Pets

Pets are generally allowed, with a maximum of 3 per installation. Pets are not allowed in rental accommodations. Owners must ensure that their pets do not bother other guests and do not litter the area or facilities. Pets are not allowed in sanitary facilities. Pets must not be left unattended or confined on the pitch. Dogs and cats must always be kept on a leash.

Camping Regulations

The camping regulations can be viewed at the reception. These apply to all guests and visitors. By checking in, the guest implicitly agrees to these camping regulations.

Jurisdiction In the event of legal disputes, the jurisdiction is Frutigen-Niedersimmental. Swiss law applies.

This regulation is valid from January 1, 2023. Camping Grassi, Grassiweg 60,